

Standards Australia Code of Practice



As Australia's peak Standards Development Body we are dedicated to supporting the productive participation by all relevant organisations in the development and maintenance of Standards. We acknowledge our responsibility to assist Australian stakeholders and communities of interest to contribute to, develop and maintain Australian and International Standards of Net Benefit to the Australian community.

Our Commitment to You – We will:

Work for the Net Benefit of the Australian community	We recognise that the development of Australian Standards is for the Net Benefit of the Australian community over and above the interests of any individual, company or representative organisation.
Represent Australia's interests internationally and regionally	In its role as Australia's representative in ISO, IEC, JTC1 and PASC, Standards Australia will act in the national interest and recognise the priorities of the Australian community.
Promote Standardisation	Standards Australia will work with stakeholders and Commonwealth, State and Territory Governments to promote understanding and awareness of Australian Standards.
Use good regulatory principles	Where government seeks the development of Australian Standards for regulatory purposes, Standards Australia shall use good regulatory principles to ensure that such Standards are drafted in a form suitable for referencing in legislation/regulation and that they represent a minimum effective solution.
Provide public access to Standards development	Standards Australia will champion efforts to make the Standards development process accessible to the general public through publication of current and proposed project lists, providing facilities to invite and accommodate public comments on all draft Standards.
Engage with all stakeholders	Standards Australia will ensure that stakeholders (including small business, consumer organisations, industry and government) are able to engage in prioritisation, development and revision of Standards including participating in Australia's Standards setting advisory and consultative structures.
Ensure balance on committees	Standards Australia will make every effort to ensure balanced representation on technical committees including small business, academic, consumer and other community interests and enterprises involved in overseas and interstate trade as well as enterprises producing for the local market.
Ensure transparency of interests	Standards Australia will ensure, subject to the moral and legal privacy rights of individuals, that relevant interests are declared at all levels of participation in the Standards development process, and throughout the organisation generally.
Adhere to the consensus process	We will uphold the principles of our consensus based process through openness, transparency, balance and respect for each committee member. We acknowledge this process is aligned with internationally recognised principles of consensus in the development of Standards.
Behave legally and ethically	We will act in good faith and with due care and comply with applicable laws and Standards. We will avoid collusive or anti-competitive behaviour contrary to the Competition and Consumer Act 2010. We will also promote a culture of fair and ethical behaviour and encourage the reporting of unethical behaviour, breaches of the law and matters detrimental to Standards Australia and its reputation.
Adhere to the governance process	When preparing Australian Standards, Standards Australia will seek to undertake all reasonable steps are taken to ensure the process is carried out in an expeditious manner, without compromising any agreed objectives or scientific rigour. We will identify and escalate issues and disputes in a timely manner to ensure rapid resolution. We will uphold the agreed escalation and dispute resolution processes. Standards Australia will ensure the maintenance of a robust, transparent and independent appeals and complaints mechanism for the handling of all complaints and appeals relating to any aspect of its Standards development process.