



ISolutions National e-Balloting (NEB) FAQs

What is ISolutions National e-Balloting? ISolutions National e-Balloting (NEB) is an online ISO document dissemination and e-balloting platform, developed by ISO and implemented by Standards Australia for our Australian Mirror Committee members.

How do I use the ISolutions NEB? It's a very simple and intuitive system. Standards Australia has developed a [quick start video](#) to get you going.

I've forgotten my password, what do I do? We've put together a very helpful [ISolutions Guideline](#) to show you how to reset your password and get you back onto the portal in no time.

How do I access the ISolutions NEB platform? You can click on a link within a notification email, or alternatively follow [this link](#) to take you to the login page.

What does the ISolutions National e-Balloting tool do? The platform notifies members via email when a new ISO ballot has opened for one of their mirror committees. Members can click on a link within the email where they will be directed to the login page of the ISolutions portal. Once logged in, members will be forwarded to the ballot page in question where they can access the related documents, post their ballot and lodge any comments.

Does the platform submit a vote directly to ISO? No, the platform is for consensus building at a national level. Once the mirror committee national positioning votes have been cast, they will be aggregated by the Standards Australia Project Manager who will finalise the ballot in ISolutions NEB. This national position will be confirmed with the National Committee and advised to our International Balloting team who will then submit the Australian vote, and any comments, to ISO.

Who is ISolutions NEB for? NEB is a tool for Australian members of national ISO mirror committees. New Zealand members of any joint mirror committees will need to access ISO documents through SNZ and should continue to lodge their ballots and comments

through Standards New Zealand. It is also used by staff at Standards Australia to monitor national positioning ballots, close ballots and submit the ballot and any comments to our International Balloting team who will in turn notify these to ISO.

What if I am an NZ member of a joint Mirror Committees? Whilst NZ members may currently have access to ISO documents from the SA HUB, under ISOLutions this will no longer be possible. Standards Australia does not have permission to upload NZ member details to ISOLutions; this must be done by Standards New Zealand, as the member body for that country. New Zealand members should contact Standards New Zealand regarding any planned integration of ISOLutions for their members.

How is the process for submitting ISO ballots and comments changing? The current process is very manual and requires committee members to login to the SA HUB to access ISO balloting documentation. Members must then fill out a Word ballot template and submit this back to the SA Project Manager by email. With ISOLutions NEB, all relevant documentation is held on the same page in the portal that the ballot is electronically lodged. The platform also consolidates all of the ISO ballots requiring your attention across all of the Mirror Committees on which you are member. There are various tab views showing that information in helpful ways.

Why is the process changing? At Standards Australia we are always looking at ways to make our processes simpler, faster and better. ISOLutions NEB is a great tool that will make balloting, commenting and consensus building in general easier and more enjoyable for our ISO Mirror Committee members. The process also streamlines our internal processes.

I'm really stuck, who can I talk to? Please contact your Standards Australia Project Manager who will be happy to assist you further.