



Technical Governance Review Implementation Plan FY 2020

Background

In July 2017, Standards Australia commissioned independent consultants Cameron. Ralph. Khoury to conduct a review of our organisation's technical governance in alignment with our Strategic Plan. Cameron. Ralph. Khoury released its report proposing a number of areas for review in April 2018. Standards Australia prepared an implementation plan for FY 2019 (July 2018 to June 2019) aligned with our response to the report and the consultation undertaken.

Key deliverables in FY 2019

Many initiatives have now been delivered as part of the FY 2019 Implementation Plan with a number of others underway. Standards Australia is reporting quarterly on each of the agreed initiatives, including:

- Release of the first phase of Standards Connect, our new contributor platform, and the completion of a pilot for a new online Public Comment platform.
- Monthly projects proposal process
- Kick-off workshops across all projects
- Mid-project surveys across all projects to identify and ascertain any early issues and provide feedback on Standards Australia's performance
- Policy review on appointment, tenure and performance of Chairs
- Independent facilitators and technical writers in place to provide assistance on complex and/or contentious technical committees. A framework and criteria on how to apply these resources has been developed and rolled out.

FY 2020 Implementation Plan

Our implementation plan for FY 2020 continues to build on many of the recommendations of the Technical Governance Review. Standards Australia again proposes a mix of initiatives to be deployed and others to be piloted and tested through Standards Australia's Incubator. For future work, not covered in FY 2020, Standards Australia will release the FY 2021 implementation plan in July 2020. Below is a timeline of initiatives for FY 2020.

Technical Governance Review Implementation Plan FY2020

Initiatives Timeline

	Q1	Q2	Q3	Q4
More strategic approach	Develop a strategy for communicating the benefits of standards to the broad community, to help build a general community understanding of the value of Standards Australia's work.	Implement CEO Leaders forums as 'business as usual' to address both recognised Sectors and cross-sectoral issues.	Develop an ongoing approach to consult on Strategic Priorities and communicate them publicly.	
More open processes	Ongoing communication regarding the outcomes from pilot initiatives in the use of more open representation in Standards development projects.			
More open processes	Develop a policy for the inclusion of additional experts or organisations, to supplement the existing constituent-based representation.	Public Comment platform allowing comments directly on the draft.		Provide a framework to notify individual contributors of the outcomes from their Public Comment submissions.
More open processes	<p>Various pilots will be coordinated through the Innovation Incubator. Ongoing engagement with committees to identify opportunities to manage their projects through the Incubator.</p> <ul style="list-style-type: none"> • Open and Transparent Development Process • Ballot by Stages • Agile/Online Standards Development 			
More open processes	New online tools for Standards Development Proposals – submission, collaboration and consultation. Improved visibility of Proposals to interested stakeholders. Ongoing updates to Standards Connect.			
More proactive quality assurance		SA to invite individuals to 'fill in' positions where Nom Orgs can't provide the required capabilities.	Establish a process for Committees to assess the Skills, Knowledge and Experience required for a project, and assess those present within a Committee.	Develop a structure to record the basis for committee decisions and provide access to Nominating Organisations.
More proactive quality assurance			Pilot a process for SA to specify the skills, knowledge and experience required of a Nominating Organisation's representative.	

Reporting

Standards Australia will report on the FY 2020 initiatives on a quarterly basis, via E-News and [on our website](#).

If you wish to be involved in any of the Incubator pilot projects, please contact incubator@standards.org.au