



Technical Governance Review Implementation Plan FY2019

Background

In July 2017, Standards Australia commissioned independent consultants Cameron. Ralph. Khoury to conduct a review of our organisation's technical governance in alignment with our Strategic Plan. Broad consultation was undertaken with stakeholders including our staff, members and councillors, nominating organisations, committee members and other relevant stakeholders with an interest in our work.

Cameron. Ralph. Khoury released its report proposing a number of areas for review in April 2018 and Standards Australia [released its response](#) (PDF) soon after. The response was developed to seek feedback and input from stakeholders to refine ideas and suggestions, including priority areas Standards Australia was to focus on.

Following a period of consultation on the response, which included consultation workshops that were held in Sydney, Canberra and Melbourne and the receipt of a number of written submissions, Standards Australia has prepared an implementation plan for FY2019 (July 2018 to June 2019) aligned with our response to the report and the consultation undertaken.

Implementation Plan

Our implementation plan for FY2019 aims to focus on key stages of the process identified as areas of priority: prioritisation, committee composition, drafting development and public comment. Further programs of work will follow in future years.

Standards Australia proposes a mix of initiatives to be deployed and others to be piloted and tested through Standards Australia's Incubator.

For future work, not covered in FY2019, Standards Australia will release the FY2020 implementation plan in July 2019.

Below is a timeline of initiatives for FY2019.

Technical Governance Review Implementation Plan FY2019

Initiatives Timeline

	Q1	Q2	Q3	Q4
More strategic approach		First CEO Leaders Forum held – Development of a toolkit to replicate approaches across sectors.	Economic modelling for a market segment to be undertaken.	CEO Leaders Forum a regular feature of sector engagement.
More open processes	Various pilots tested through the Incubator. Q1 to see a call out for committees to volunteer their projects to run through the Incubator.			
	Many initiatives to better surface projects/standards information underway as part of the Contributor Portal, with the first release as early as September 2019, and subsequent stages underway.			
More open processes		Public Comment Process: Manage, ease of commenting, better visibility, including visibility of ISO and IEC content being adopted and red-lining.		Piloting use of Artificial Intelligence and Bots to assist proponents navigate requirements for commencement of projects.
More proactive quality assurance	Kick-off workshops across all projects to: Solidify commitment to the project; share relevant information; outline a clear forward plan; confirm commitment of each committee member to action and deliver within a strict project schedule.	Independent facilitators and technical writers to be provided to assist complex and/or contentious technical committees. A framework and criteria on how to apply these resources will be developed and rolled out.	Training for committee Chairs to be provided, both electronically and in person. Proposals for new work to be assessed and approved on a monthly basis, rather than through 6 months cycle.	Non-contentious amendments/revisions to be balloted as part of a combined proposal/ approval process.
	Project surveys across all projects to ascertain Project Management.	Policy review on appointment, tenure and performance of Chairs. Broader oversight and enforcement of Policy by Standards Australia's Production Management Group (PMG). Training and strengthening of Nominating Organisation selection and performance.	Extend surveys to assess Committee and Chair's performance.	Process for parallel adoptions of international standards to be rolled out.
		Strengthening on Learning & Development to be provided to Project Managers with case studies and sharing knowledge base.		Development of framework to better resolve negative ballots, when other ballot criteria has been met, including development of a technical appeals process that gives the opportunity for negative balloters to appeal a committee's decision, rather than being given the power of veto.

Reporting

Standards Australia will report on the FY2019 initiatives on a quarterly basis, via E-News and [on our website](#).

If you wish to be involved in any of the Incubator pilot projects, please contact incubator@standards.org.au

standards.org.au